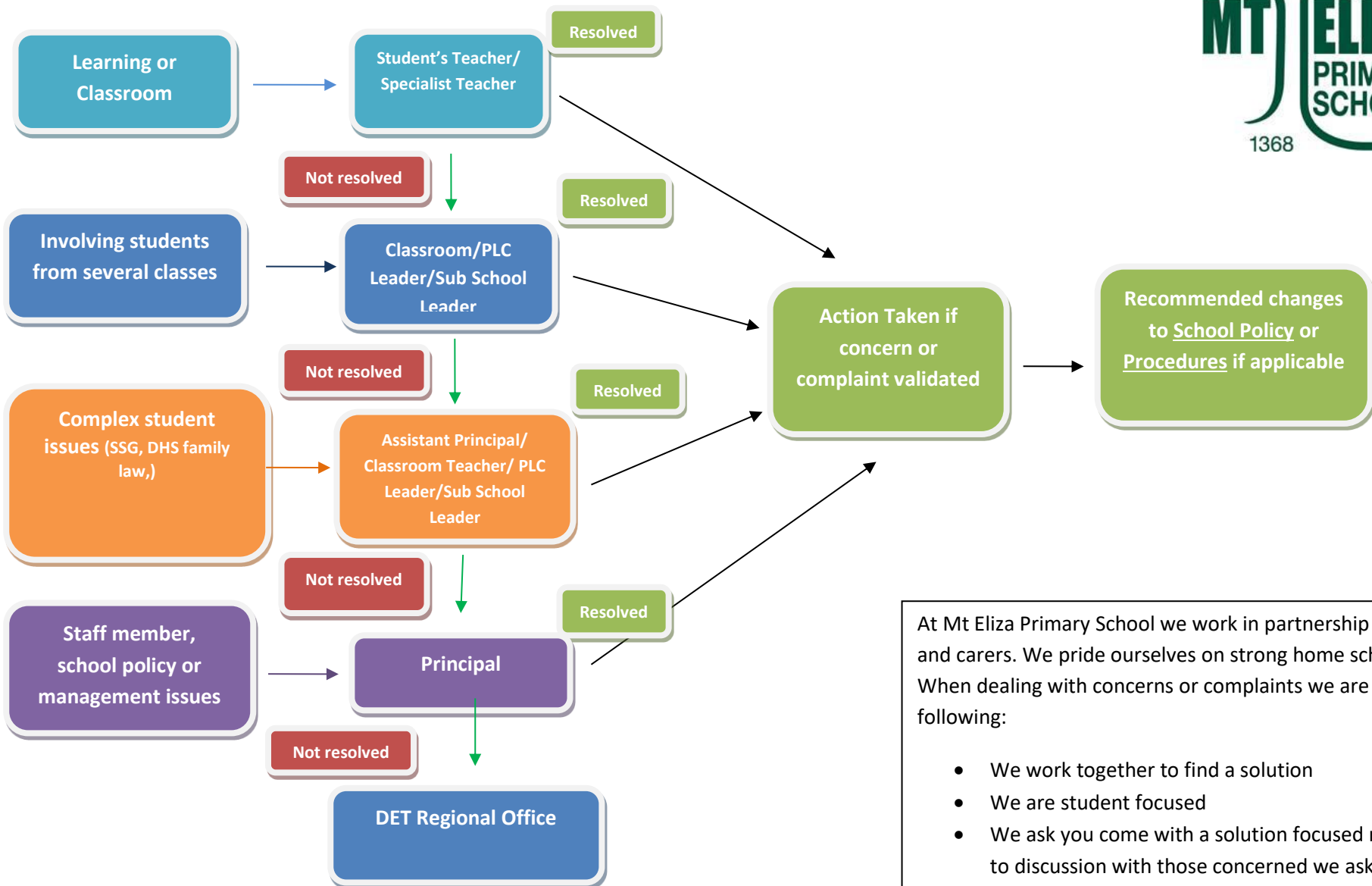


What does the Issue Relate to? Who to Respectfully Talk To?



At Mt Eliza Primary School we work in partnership with parents and carers. We pride ourselves on strong home school links. When dealing with concerns or complaints we are guided by the following:

- We work together to find a solution
- We are student focused
- We ask you come with a solution focused mindset. Prior to discussion with those concerned we ask you to think about what your ideal outcome would be. This may not always be possible but it's a great starting point for discussion.